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FOR IMMEDIATE RELEASE

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PALM BEACH COUNTY HEALTH DEPARTMENT NEEDS YOU.... TO VOLUNTEER

PALM BEACH COUNTY, FL— The Palm Beach County Health Department is seeking volunteers to help man our Flu Referral and Information lines. This service is being provided to the community Monday thru Friday from 9:00 a.m. to 5:00 p.m. in order to handle the large volume of calls that are coming into the health department regarding the flu and the current shortage. We are looking for individuals who possess the following skills:

- Able to remain calm and give reassuring messages that have been developed
- Experience handling telephone calls from the community
- Courteous telephone manners

If you are interested in becoming a volunteer, please contact the Immunizations Office at 561-840-0148. The phone service is expected to be active through December and any hours contributed would be a real service to the community.

We ask all callers to please be calm and patient when calling the flu referral and information line (561-712-6501). If you experienced difficulty in getting through, it is advisable to try again on another day.



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